



LS-MFEZ METRO EXPRESS

1. BACKGROUND

The LS-MFEZ site is located at the south-eastern urban edge premier of Lusaka City, capital city of Zambia, the zone has 2100ha of land measuring 7 km by 3 km. The site is accessible through Leopards Hill Road branching into Chifwema Road and through the Ring Road (Tokyo-Way).

The LS-MFEZ Limited was incorporated in June 2012 through the companies act to develop, operate and manage the LS-MFEZ. Located about 14 kilometers from the Lusaka City Centre the economic zone is remote from most residential areas posing a challenge to workers who commute from the nearby residential areas. Currently, there are about 35 companies setting up industries at the LS-MFEZ with about 3,900 permanent jobs to be created. About 11 industries so far are operational with another 6 expected to commence their operations in 2021. Investor activities are on the rise with both construction workers and permanent employees commuting between Lusaka City and the LS-MFEZ. This has resulted in a number of employees and employers making private arrangements for transport. The Lusaka South Multi Facility Economic Zone Ltd is desirous to have an arranged public transportation system that facilitates easy and efficient movements of workers and the general public to the Zone. LS-MFEZ would therefore like to engage private operators who can run timed transportation services to and from the Zone using urban mass transit buses.

2. LS-MFEZ BUS SERVICES

LS-MFEZ Limited is desirous to introduce bus services to and from the Zone up to Lusaka City Center passing through the nearby residential areas. It is therefore looking for a private company that can provide the bus services to the general public. The aim of this service is to make it easy for workers and investors have efficient and effective public transportation service to the zone from the City of Lusaka and the LS-MFEZ.

The services will facilitate efficient business development and growth in the Zone and areas around it including the city at large.

2.1. Bus Service Description

LS-MFEZ Limited is therefore, seeking the services of a private bus operator who are able and willing to provide urban mass transit buses or modern city buses with minimum capacity of 45 passengers. The buses should be timed and should operate between 06:00hrs to 18:30hrs. However, the operator should undertake studies that will determine the bus intervals and also deal with off- pick hours of the day. LS-MFEZ's preferred operator should have a minimum 5 new 45-seater buses and routes will provided to successful bidder.

2.2. Operations

The operations and management of the bus service will be the responsibility of the selected operator, who will ensure that the buses are always in good running condition. All the buses will be fitted with a GPS device to ensure that all the buses are monitored and controlled from a central point. The bus operator will procure, maintain and insure all the buses and will employ qualified experienced drivers that are safety and clientele focused to ensure minimum acceptable levels of service. The drivers will be uniformed with stars denoting experience. All the buses will have a cabin hostess to guide the passengers on various matters relating to the transport system. The buses will have designated stops where passengers may be picked and will not stop at any other points in order to time how long a complete trip would take. There will be a few selected pick-up points at the LS-MFEZ which land has been designated for transport purposes.

2.3. Ticketing

LS-MFEZ Limited desires that the bus operator will provide prepaid bus fare ticketing and on bus ticketing services. The buses should therefore be fitted with a ticketing facility. Further, an application should be designed to facilitate e-ticketing via mobile phone. The mode of ticketing will be by way of purchasing either a one-way bus pass, a day pass, weekly pass or a monthly bus ticket. A passenger will be able to get on any of the buses provided the ticket is valid. The operator will therefore provide ticketing facilities areas were the passengers could easily obtain them.

2.4. Other features on the Bus

The buses will be open to paid advertisement by industries operating within the LS-MFEZ. Additionally, the buses will be fitted with entertainment systems, climate control systems and other feature to make the passengers comfortable.

3. CONCLUSION

The intention of the bus service is for the LS-MFEZ to ensure the zone is easily accessible by reliable and efficient public transport especially the workers, investors and the general public.

Interested operators with capacity are encouraged to send their written proposals to:

The Managing Director
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LUSAKA

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